



## *Mobile Crisis Team*

A partnership of Humanim and Grassroots Crisis Intervention Center and the Howard County Police Department, funded by Howard County government through the Mental Health Authority.

**410.531.6677**

**Mobile Crisis Team**  
Grassroots Crisis Intervention Center, Inc.  
6700 Freetown Road  
Columbia, MD 21044



**HELP**  
is only a  
phone call away

*Mobile Crisis Team*

## The Mobile Crisis Team

provides immediate onsite clinical intervention for anyone in Howard County who needs urgent help in any of the following situations:

- Psychiatric or behavioral emergencies
- Intense family conflict or distress
- Serious emotional difficulties in children or adolescents
- Suicide or homicide threats or attempts
- Disasters or traumatic events involving victims of accidents or violent crimes
- Requests by community residents for emergency response or crisis intervention

### What Is The Mobile Crisis Team?

The Mobile Crisis Team – also known as MCT – consists of two mental health professionals trained to respond to mental health crises and other personal and family emergencies throughout Howard County. The MCT works alongside Howard County law enforcement officers, who provide safety for everyone while the MCT helps to resolve the crisis. *There is never a charge for this service; it is totally free.*

### How Does The Mobile Crisis Team Work?

The MCT responds to a Howard County crisis either at the request of the police or a call from an agency, family member or friend concerned for the safety or well being of a loved one or someone in their care. The MCT travels to the person or family in a crisis and offers immediate assistance and referral to other Howard County resources as needed.

The MCT understands the difficulty of helping people in trouble who may not even understand that they need help. The MCT assists everyone involved, addressing their concerns and seeking helpful solutions. If there is an imminent threat to safety, the MCT can initiate an Emergency Petition – a safety intervention that instructs the police to transport the person at risk to the Howard County General Hospital emergency room. Medical personnel then evaluate the situation and determine the necessary care.

### What Resources Are Available to the MCT?

The MCT uses a broad range of community resources to address the initial crisis and to

ensure access to long-term assistance, if needed, such as:

- Referral or support in obtaining mental health or addiction treatment
- Help in applying for financial assistance or other social services
- Guiding those in need through the necessary referral process to ensure that aftercare services are in place
- Short-term follow-up by the MCT or Grassroots Crisis Counselors

### How To Arrange For Crisis Support

Howard County residents can call Grassroots Hotline Counselors 24-hours-a-day, 7-days-a-week to discuss a personal or family crisis. The counselor will discuss the situation, gather information, and determine appropriate interventions and resources, including the Mobile Crisis Team.

The MCT will speak directly with the caller to respond to the crisis location. A Howard County police officer comes with the MCT to ensure safety. They arrive quietly, without lights or sirens.

People often call 911 for immediate assistance for a mental health or family emergency. When the police arrive, they may request the MCT to provide crisis intervention and counseling.

**THE MOBILE  
CRISIS TEAM  
IS AVAILABLE  
9 AM TO 11 PM  
MON-FRI AND  
NOON TO 11 PM  
SAT-SUN**

**CALL THE  
GRASSROOTS  
HOTLINE  
410.531.6677**